

# STUDENT FEEDBACK REPORT

INTERNAL QUALITY ASSURANCE CELL KARIM CITY COLLEGE JAMSHEDPUR-831001 2023-24

## **Department of Information Technology**

Feedback was requested from outgoing students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the college and its various platforms received a low rating.

#### **Department of Computer Applications**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## **Department of Bangla**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teachers' ability to create interest in their subject and the teacher-student relationship were rated the best by the students whereas Reading Room facilities received a low rating.

#### **Department of Economics**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The campus atmosphere of non-discrimination and gender equality and the literary and cultural activities organised by the various platforms of the college were rated the best by the students whereas the syllabus coverage in class and the behaviour of the library staff received a low rating.

All parameters were rated between very good to excellent.



# **Department of English**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## **Department of Geography**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

# **Department of Hindi**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## **Department of History**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

#### **Department of Political Science**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

# **UG Department of Psychology**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

# **PG Department of Psychology**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## **UG Department of Urdu**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## **PG Department of Urdu**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## **UG Department of Commerce**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## **PG Department of Commerce**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## **Department of Botany**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The atmosphere of non-discrimination and gender equality in the campus was rated the highest while the use of ICT in Teaching and Learning received thee lowest rating.

All responses were rated between very good and excellent.

# **UG Department of Chemistry**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

# **PG Department of Chemistry**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## **UG Department of Mathematics**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## **PG Department of Mathematics**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

#### **Department of Physics**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The laboratory and reading room facilities were marked the best by the students while opportunities for field visits/ internships/ educational tours and the use of ICT in Teaching and Learning received a low rating.

## **Department of Zoology**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## **UG Department of Mass Communication and Video Production**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

## PG Department of Mass Communication and Video Production

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The atmosphere of non-discrimination and gender equality in the campus, the active and learner-centric student support services, and the literary and cultural activities organised by the various platforms of the college were rated excellent by the students while all other parameters were marked good.



## **Department of Education**

Feedback was requested from students on fifteen questions related to the institution. Students were asked to evaluate their experience and stay in the college, the teachers' ability of creating interest in the subject, the quality and method of teaching and syllabus coverage, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell etc., the literary and cultural wings of the college and its overall management and governance.

The teacher-student relationship in the department was rated the best by the students.

Literary and cultural activities organised by the various platforms of the college received a low rating.

#### **Action Taken Report**

#### **Observations:**

The Student Feedback Report evinces an overall satisfaction of students with the teaching and learning, student-teacher relationships and library and laboratory facilities in the various departments of the college. The following points may, however, be especially noted:

- 1. Students across departments have given literary and cultural activities organised by the various platforms of the college received a low rating.
- 2. Strong student-teacher relationships and the ability of teachers to enthuse students has been highly appreciated by students.
- 3. The college's atmosphere has been lauded for being non-discriminatory and free from gender bias.

#### Suggestions:

- 1. Given that points 2 and 3 constitute the strength of the college, consistent efforts should be made to build upon these.
- 2. The literary and cultural activities of the college which are ample in number annually should be better circulated among students, and teachers of various departments should actively encourage their students to engage with these activities as participants and audience.

#### **Action Taken:**

- The Principal convened a meeting with the faculty members to express his gratitude and admiration for their hard work and encouraged them to keep up their meaningful interaction and exchange with their students. He encouraged departments to plan fieldworks and lectures on topics of curricular interest to encourage group communication with and among students. He also encouraged teachers to plan and disseminate information about literary and cultural activities on a wider basis among students.
- 2. All teachers were instructed to make greater use of ICT in teaching and learning.