

STUDENT FEEDBACK REPORT

SESSION:

2024-25



INTERNAL QUALITY ASSURANCE CELL

KARIM CITY COLLEGE
JAMSHEDPUR-831001



Department of Information Technology

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

The mechanism for discipline, anti-ragging and anti- sexual harassment was rated the best by the students.

Canteen and common room facilities of the college a low rating.

All recorded responses ranged from good to excellent.





Department of Computer Applications

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

The mechanism for discipline, anti-ragging and anti- sexual harassment was rated the best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All recorded responses ranged from very good to excellent.





Department of Bangla

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

The learning resources and infrastructure facilities were rated the best by the students whereas mechanism for discipline, anti-ragging and anti- sexual harassment received a low rating.

All recorded responses ranged from very good to excellent.





Department of Economics

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

Learning Resources (Library, Reading Room, Virtual Library, e- resources, the Study Materials provided by teachers) were rated the best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All parameters were rated between very good to excellent.





Department of English

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

The seminars, workshops, awareness programmes and motivational events organised in the department was rated the best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All recorded responses ranged from very good to excellent.





Department of Geography

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

The seminars, workshops, awareness programmes and motivational events organised in the department was rated the best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All recorded responses ranged from very good to excellent.





Department of Hindi

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

Syllabus coverage, use of technology, feedback and administration are rated best by the students. Canteen and common room facility received a low rating.

All recorded responses ranged from very good to excellent.





Department of History

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

The teacher learning process and help and approachable teaching faculty of the department was rated the best by the students. Internet and the Wi-Fi facility provided by the college received a low rating.

All recorded responses ranged from very good to excellent.





Department of Political Science

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

The seminars, workshops, awareness programmes and motivational events organised in the department was rated the best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All responses ranged between good and excellent.





Department of Psychology

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

Approachable faculty and their help for the concerned students was rated best and the Internet and Wi-Fi facility provided by the college and canteen and common room facility received a low rating.

All responses ranged between very good and excellent.





Department of Philosophy

Feedback was requested from students related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

Approachable faculty and their help for the concerned students, organisation of seminars, workshops and awareness programmes and mechanisms for discipline, anti-ragging and anti- sexual harassment was rated best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All responses ranged between very good and excellent.





Department of Urdu (UG)

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

Internal assessment and assignment, clean drinking water and sanitation and student platforms are rated best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All responses ranged between good and very good.





Department of Urdu (PG)

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

Internal assessment and assignment is rated best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All responses ranged between good and very good.





Department of Urdu (PG)

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

Internal assessment and assignment is rated best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All responses ranged between good and very good.



Department of Commerce – P.G. DNA



Department of Education - DNA



Department of Botany

Feedback was requested from students related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

Encouragement of critical thinking and active participation by the faculty members is rated best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All responses were rated between very good and excellent.





Department of Chemistry (UG)

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

Teaching learning process and lab facilities are rated best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All parameters were rated between very good and excellent.



Department of Chemistry (PG) DNA



Department of Mathematics (UG)

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

The students rated laboratory and reading room facilities at the highest.

The Internet and Wi-Fi facility provided by the college received a low rating.

All responses ranged between very good to excellent.





Department of Mathematics (PG)

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

Teaching Learning process and co- curricular activities were rated best by the department. The Internet and Wi-Fi facility provided by the college received a low rating.

The responses to all questions ranged between very good and excellent.





Department of Physics

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

All responses were rated excellent.





Department of Zoology

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

The seminars, workshops, awareness programmes and motivational events organised in the department was rated the best by the students. The Internet and Wi-Fi facility provided by the college received a low rating.

All responses ranged between very good to excellent.





Department of Mass Communication and Video Production

Feedback was requested from student related to the institution. Students were asked to evaluate their experience and stay in the college, the quality and method of teaching and syllabus coverage, internal assessment, laboratory, library and reading room facilities, the behaviour of administrative staff, student support services like the Examination Cell, Career Planning and Guidance, Placement Cell, Grievance Redressal Cell, Wi-Fi facility, canteen, common room, student platforms like NCC, NSS, Women's Cell, SPArC - the literary and cultural wings of the college and its overall management and governance.

Use of technology, internal assessment and assignment and organisation of seminars, workshops and awareness programmes were judged best by the department. The Internet and Wi-Fi facility provided by the college received a low rating.

All responses ranged between satisfactory and excellent.



Action Taken Report

Observations:

The Student Feedback Report evinces an overall satisfaction of students with the teaching and learning, student-teacher relationships and library and laboratory facilities in the various departments of the college. The following points may, however, be especially noted:

1. Students across departments were appreciative of the organisation of seminars, workshops, motivational events and awareness programmes.
2. While the behaviour of library personnel has been rated well, in the feedback reports of certain departments, this was awarded the least score.
3. Strong student-teacher relationships and the ability of teachers to encourage students has been highly appreciated by students.
4. The college's atmosphere has been lauded for being non-discriminatory and free from gender bias.
5. Internet and Wi-Fi facilities received low rating across the departments.

Suggestions:

1. Internet and Wi-Fi facilities are areas of concern. Efforts should be made to improve upon these facilities.
2. Canteen facility needs to be revived.

Action Taken:

1. The Principal convened a meeting with the faculty members to express his gratitude and admiration for their hard work and encouraged them to keep up their meaningful interaction and exchange with their students.
2. The Principal convened a meeting to revive Canteen.